



Client Agreement

The following is an agreement to the financial and operational policies of Care Commute LLC.

This is an agreement between Care Commute and client(s) who have signed below. Under this agreement you agree to pay Care Commute to transport your child to and from school, or agreed upon transportation destinations in accordance with the terms provided in this agreement. Care Commute services shall be provided in accordance with the rules and regulations applicable to the State of Texas, and Denton County operating authority. PLEASE NOTE THAT these Terms are subject to change by Care Commute in its sole discretion at any time. When changes are made, we will make a new copy of the Terms available for your review via email. By signing this Agreement, you acknowledge that you understand that there is risk involved in the transportation of your child. By signing this form you are releasing Care Commute from any and all claims debts, damages, costs, demands, liabilities, suits, judgments, and causes of action of whatever kind or nature, whether known or unknown, vested or contingent, suspected or unsuspected and waiving your right to sue Care Commute. If there is a dispute you agree that the venue and forum for the resolution of the dispute will be in the appropriate court in Denton County Texas.

_____(Initials)

1. Services:

School transportation services are provided based on the school calendar and payment is on a monthly tuition schedule.

_____(Initials)

2. Payment Policy:

All transportation is prepaid to confirm your child's schedule. Invoices are sent electronically via email. We will not continue services unless payment is up to date prior to service. All payments are nonrefundable. Pricing remains the same and is due whether children ride or not in order to reserve their seating. Payment is made via PayPal invoices or online via carecommute.net. No payment or outstanding fees will be refunded or cancelled in the event of absence, suspension, expulsion, sickness, holiday, school closings, or cancellation of this agreement with Care Commute.

_____(Initials)

4. Additional Fees: \$25 No Show



- For the safety of your child, courtesy to the driver, and integrity of our schedules, it is extremely important that you advise us if your child will not be riding with us as scheduled on any given day. We attempt to confirm your child's absence as much as possible – by calling the school office, calling a parent, etc. This is very time consuming, it delays us from performing other pick-ups, and creates worries for your child's safety. If this is the case, please contact as soon as possible. The no show fee will apply if a customer fails to notify Care Commute within at least 1 hour to inform that their child(ren) will not be riding per dates and times scheduled.

A \$25 cancellation charge will be applied if the following occurs:

- If parent terminates agreement without giving Care Commute a two weeks notice via email. Please note all payments are nonrefundable.

Additional Nominal Surcharge

- Please note that services outside of our regular business hours Monday -Friday 6:30am-5:30pm are subject to a nominal surcharge.
- An Additional Nominal fee may be charge for an alternate pickup or drop off location than previously scheduled on the registration form. Customers must contact Care Commute via email within 24 hours in advance. Requests are subject to approval.
- Please note for AM pickups Care Driver will wait approximately 4 minutes for your child(ren), if your child(ren) are not ready, our driver will leave to finish their route. We will come back around to pick your child(ren) up after our routes are completed. If this continues multiple times, an additional late fee may be charged.

_____(Initials)

5. SAFETY RULES:

Seat belts MUST be worn at all times. For the passenger's safety, the driver must be obeyed during pick up, transport, and delivery. You agree that Care Commute will not be legally responsible for any injuries in the case of an accident if you or your child is injured due to failure to wear a seat belt, remove a seat belt, or is standing at the time of an accident. Seats may be assigned, if necessary. Inappropriate behavior is unacceptable and will not be tolerated. We reserved the right to terminate service at any time for any these reasons.



_____(Initials)

6. SPECIAL INSTRUCTIONS.

Please specify any medical condition and/or special requirements for your child. We will attempt to accommodate your child's needs. If we are not able to do so to our mutual satisfaction this agreement will terminate.

_____(Initials)

7. BOOSTER SEATS:

Please note that there is a new law regarding the transportation of children between the ages of 4 and 8, if your child weighs less than 80 pounds and is not age 8 or is not 4'9 in height, a booster seat is required. For insurance purposes and to ensure safety, it is the responsibility of the parent to provide Care Commute with a booster seat.

_____(Initials)

8. ELECTRONIC DEVICES AND OTHER PERSONAL ITEMS:

Care Commute is not responsible for lost or stolen devices or other personal items left in the vehicle. Please notify us immediately if your child has left his/her item in the vehicle and we will use our best efforts to find and return the item.

_____(Initials)

9. MORNING PICK UP:

Please remind your child to be ready to go at the Care Commute pickup location at the scheduled pickup time. This will help us get your child to the destination in a timely manner.. It is important that your child be ready in order to get to school on time. If for any reason your child cannot ride on any particular morning, please contact us one hour prior before your pickup time. A Care Driver will notify you if they are running more than 10 minutes behind schedule.

_____(Initials)

10. AFTERNOON PICK UP: Our drivers work with each school for location of pick up.



For Elementary Commuters, Care Commute will be located at the same location of the buses and Day Care pickup. Care Commute will provide the school administration with a list of students scheduled for pick up. Parents must notify their child's teacher via email.

For middle school , all Care Commuters will be waiting together to get on the vehicle. We will determine a location for Care Commuters to gather at school during the first week. To avoid a No Show Fee, If for any reason your child will be staying after school for tutoring or practice of some sort, please notify us.

_____(Initials)

11. HOURS OF OPERATION:

Care Commute runs Monday through Friday, between the hours of 6:30 am to 5:30 pm. Additional service may be requested and subject to approval via email for services needed not within operating hours. We will be closed for the following holidays: School Holidays, Labor Day, Thanksgiving Break, Christmas Break, New Year's Day, and Memorial Day. Contact Care Commute for exact dates of holidays and any additional closings. Request for services during the weekend and holidays are subject to approval and based on availability.

12. TERMINATION OF SERVICES:

You can terminate this agreement at any time after giving Care Commute a two week notice via email. If you do not give us the two week notice a \$25.00 termination fee will be payable in addition to the balance of your account.

13. INCLEMENT WEATHER:

We will continue running our service based on each district's announcements regarding inclement weather. If the weather or road ways are too dangerous to operate a vehicle , Care Commute reserves the right not to provide service based on these conditions for safety purposes.

If you agree with the terms of this agreement, please sign below and return to Care Commute prior to services being rendered.

Child's Name: _____

Child's Name: _____

Child's Name: _____

Parent or Guardian Name (Print):

_____Date_____



By signing below, this verifies that I/We understand and agree to the Care Commute Terms and Conditions.

Signature: _____ Date _____